

Cairngorm Lodges and Bothies Property Management

## About us

Cairngorm as a tourism brand has proven highly successful. It comprises of two parts Cairngorm Lodges, and Cairngorm Bothies. The business is based in Logie Coldstone between Ballater and Aboyne.

We seek dynamic individual(s) with some previous experience in tourism to help drive our business forward to the next level.



# The Role

#### Operations

- Be focal point for guests during their visit
- Conduct cleaning and routine maintenance activities between guests
- Oversee and co-ordinate work schedules for other hosts, handyman and wood processing activities.
- Co-ordinate tradesmen for repairs as and when required.
- Conduct replenishment purchasing activities.
- Manage Accreditation Visits and ensure compliance to Regulations/Requirements.
- Quality control and improve on the existing offering/experience to maximise customer service and thereby increase repeat custom and overall occupancy levels;
- Proactively seek to improve the offering and seek alternative opportunities to enhance experience



# The Role cont.

Operations cont.

#### Financial accountability

 Collation and preparation of the team's hours, to be used in their wage's calculations

### Marketing / Bookings

- Input into administration of all guest bookings including marketing and advertising campaigns.
- Promote the green credentials of the business's philosophy.
- Input into brands online digital presence Facebook, Instagram etc



## Person Specification

We seek an individual/couple who are self-starters.

The opportunity for the individual(s) permits them to build essentially their own business within the confines of an already established brand. Positivity, enthusiasm and ambition are essential attributes required. Due to location driving licence and access to car is considered essential.



## Remuneration

#### Contact

- Please send CV by 25<sup>th</sup> February to recruitment@fusiongroupuk.co.uk
- Upon successful application and telephone discussion, a tour will be given of the business to a number of interested / interesting partners.

### Remuneration

• A basic salary (£25K a fully furnished 2 bedroom lodge on site is provided with no running cost) augmented by a performance and profit share arrangement is provided.

